

# USER MANUAL

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AI Smart Lock

**SMART LOCK  
AFTER-SALES SERVICE CARD**

**Name:**

**Telephone :**

**Address :**

**Product Name:**

**Product Model:**

**Product Date:**

**Purchase Date:**

**Fault Description:**

## After sales policy

We sincerely appreciate your trust and will provide dedicated service. Please read the following terms carefully:

1. Dear Valued Customer, please keep this warranty card properly as your proof of warranty.
2. Your product is covered by 2-year free warranty from the date of purchase.
3. For any product malfunction, please contact your local authorized dealer or our company directly for warranty service.
4. When submitting a warranty request, please provide:
  - Your full name & contact number
  - Complete mailing address
  - Product model & serial number
  - Detailed description of the malfunction

### Non-Warranty Coverage (Service charges will apply for):

1. Products beyond warranty period
2. Damage caused by improper installation/usage/maintenance (against user manual instructions)
3. Damage from human error or unauthorized disassembly
4. Products repaired by non-authorized service providers
5. Damage caused by incorrect voltage input
6. Damage from force majeure (natural disasters, fires, etc.)
7. Tampered warranty cards (illegible info, torn stickers, altered content, etc.)

### Important Notes:

- The company reserves final interpretation rights of these terms.
- Terms may be updated without prior notice.

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# IMPORTANT INFORMATION

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## Safety

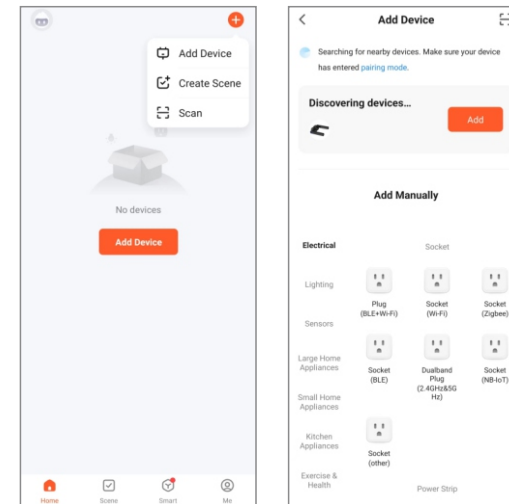
- ◆ Before using the product, please read through and fully understand all instructions. The warranty will not cover damage caused by non-observance to the instructions.
- ◆ Suggest using only the manufacturer-specified accessories / components.
- ◆ Use only the alkaline or Li-polymer batteries the product is equipped with or use the same type of batteries with the same specification.
- ◆ Do not forcibly disassemble the product to avoid triggering the alert or damaging the product.
- ◆ Do not use any sharp object to scratch the fingerprint sensor, otherwise, it might cause permanent damage.
- ◆ Do not expose products to places that have water leakage or splashing.
- ◆ Do not expose the product to corrosive substances to prevent damaging the protective cover.
- ◆ Do not hang objects on the handle in case it might affect the normal use of the lock.
- ◆ Please clean the product with soft cloth.
- ◆ Do not disassemble the battery during setting up and operating.
- ◆ Please follow the assembly instructions that we provided to install the product and keep the relevant sealed stickers properly.
- ◆ Please modify the default master PIN code immediately after installation and configuration are done, and keep the mechanical key properly, do not disclose the PIN codes to others.
- ◆ Please replace all the batteries in time if there is a low battery alert. Please make sure to match the poles (+/-) correctly when installing the batteries.

## Caution

- ◆ Do not place the batteries near ignition source to avoid explosion.
- ◆ Do not use any power supply that does not meet the safety requirements to power up the product.
- ◆ Do not connect the 2 poles of the batteries with metals to avoid short out which may lead to explosion.
- ◆ Please make sure any component replacement is executed by our company, authorized service centers or professional technicians.
- ◆ Do not use accessories or parts that have been produced by other manufacturers or have not been specifically recommended by our . The use of such accessories and parts may void your warranty.
- ◆ This smart lock is suitable for indoor installation. If outdoor use is required, please select a dedicated outdoor model with radiation protection and anti-corrosion features.

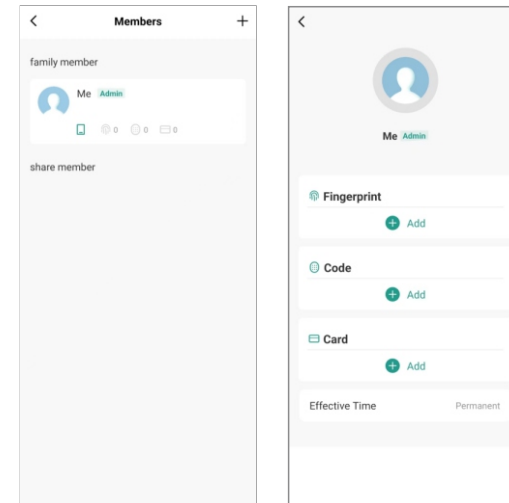
## Disposal of used batteries

- ◆ Please familiarize with the local electronic product collection system yourself.
- ◆ Please follow local regulations and do not discard used products and batteries into ordinary household waste.
- ◆ Please familiarize with the local regulations on batteries classification recycling yourself. Disposing of used products and batteries properly can help avoid a negative impact on the environment and human health.



Step 2: Open the APP and click on the upper right corner to add a device. When the device is found, click on "Add".

Step 3: After successful addition, you can add a secret key under the user ID. Users added through the APP will be displayed as network users.



## APP SETTINGS

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### APP operating instructions

#### Download

Download Method 1: Search for "Smart Life" in the App Store and Android App Stores.

Download Method 2: Scan the QR code below to download "Smart Life"



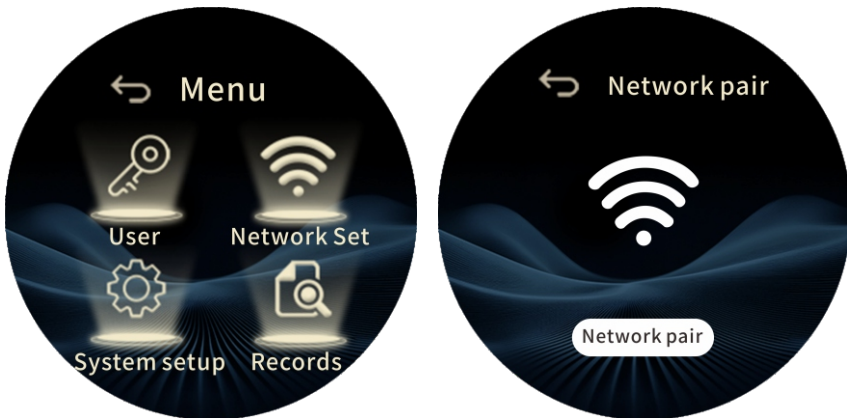
Smart Life



Tu ya

Please set up an administrator and enable Bluetooth on your phone before setting up the network. When configuring the network, please select 2.4G WiFi.

### APP side operation lock plate connecting connecting network

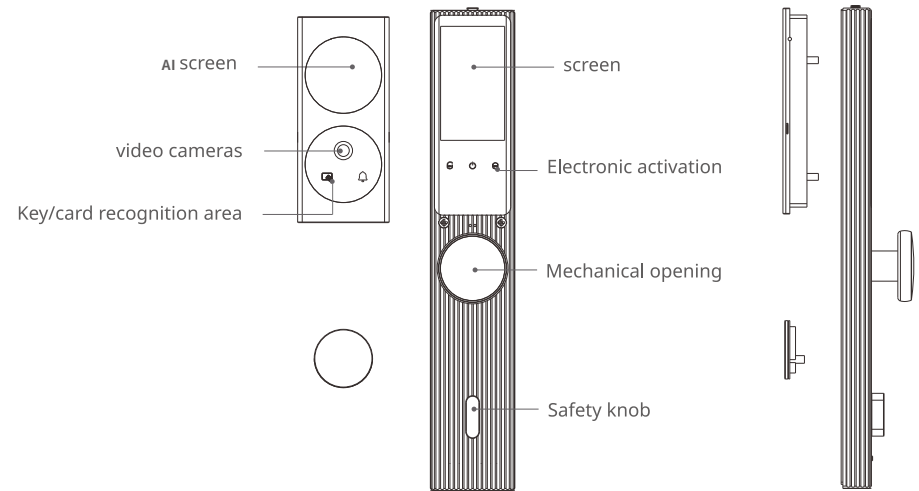


Step 1: First, enter the system settings and select network settings to enable the device to connect to the internet. The voice prompt will say "Connecting".

## INSTRUCTIONS FOR USE

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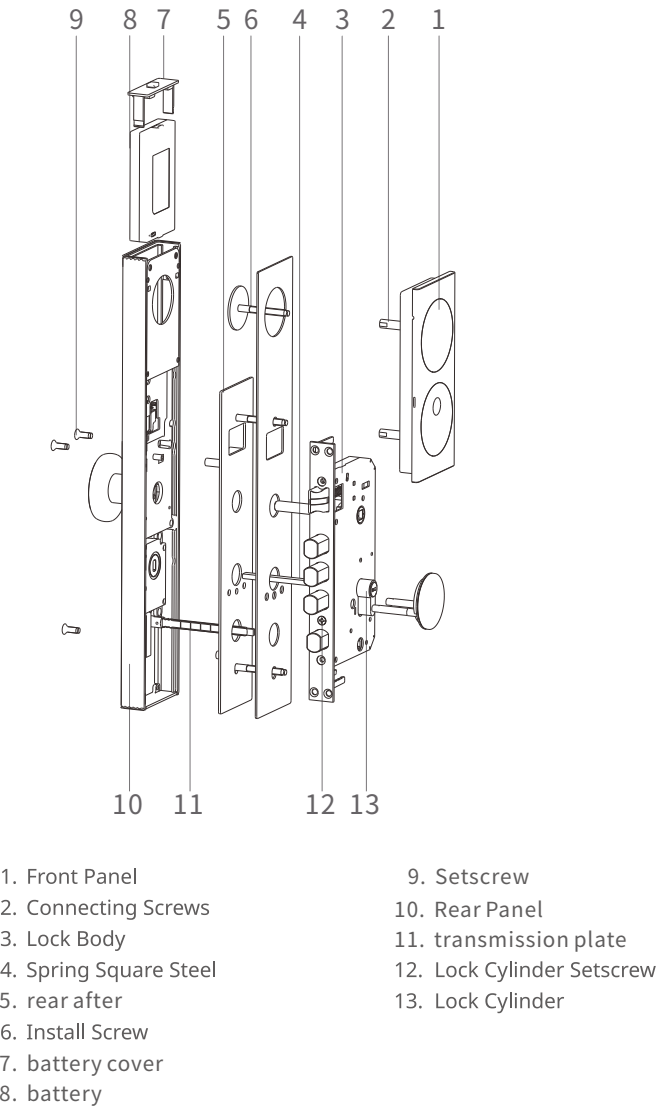
### Description



### Function Introduction

- ◆ Open: fingerprint, password, card, facial recognition, palm vein, mechanical key.
- ◆ modes: standalone mode, networking mode, dual authentication mode, demo mode.
- ◆ Indicator lights: opening prompt, closing prompt, low voltage alarm, error prompt.
- ◆ administrators: 3 groups, fingerprint, password, card, face, palm vein.
- ◆ Key : Face ID50, Palm vein ID50, Fingerprint ID50, Password ID50, Card ID50.
- ◆ Sensing: Supported, can be disabled.
- ◆ Password: 6 digits, supports dummy password, initial password is 123456.
- ◆ Emergency power : portable charger 5V/2A, Type-C interface.
- ◆ Alarm: Supported. After entering five incorrect attempts within five minutes, the system will be locked for 95 seconds.
- ◆ Hibernate: Enter hibernate state after 10 seconds of inactivity.
- ◆ Low battery: An alarm will sound indicating "Please charge" when the voltage is too low.
- ◆ Voice Command: Supported. After waking up, you can say "Hi Jack" to activate the setting. Please refer to the voice settings instructions.
- ◆ Temporary password: supported, generated by the app.
- ◆ Anti-hijack function: supported, set in APP.
- ◆ One-click locking: supported.
- ◆ Reset: Enter the system settings and select "Reset to factory settings" or press and hold the back panel switch lock button.

Exploded views



Shortcut keys to switch languages

Currently supports 13 languages. Please click on "Language Settings" to make your selection.

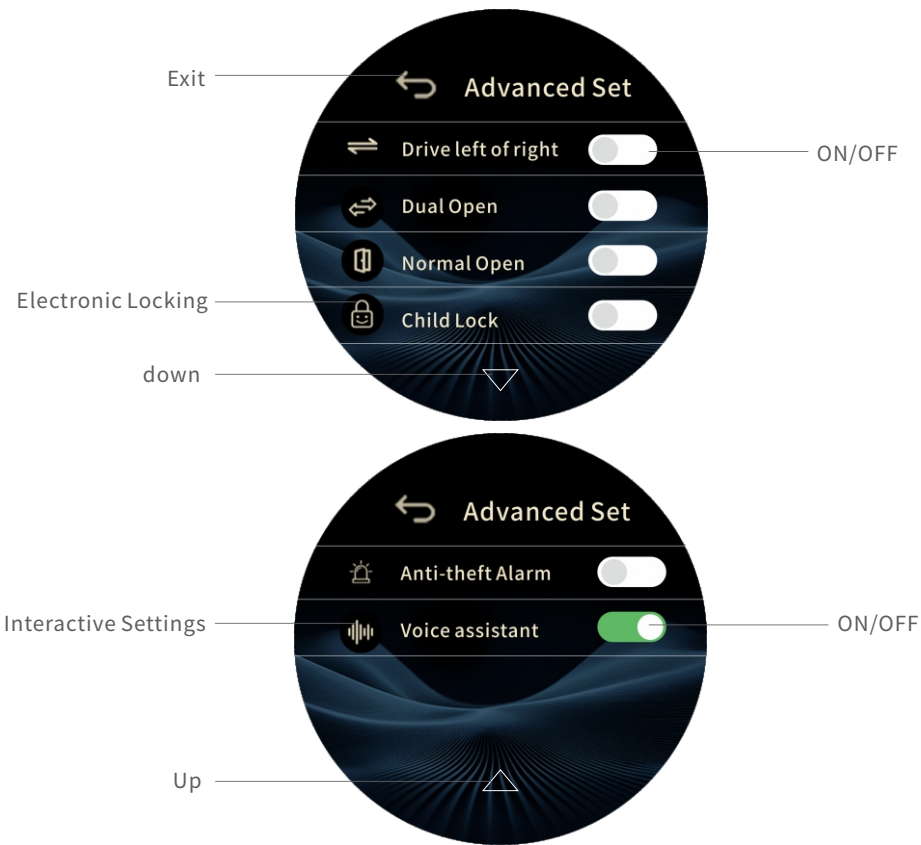


AI Voice Command: Please wake up the smart lock and say "Hi Jack".

| Type                                                                | Voice Command                                               |                                  |
|---------------------------------------------------------------------|-------------------------------------------------------------|----------------------------------|
| Wake Word                                                           | Hi Jack                                                     | I was there                      |
| 10S                                                                 |                                                             |                                  |
| When Classmate Jack is woken up, call out the corresponding command | please verify manager                                       | Enter the administrator password |
|                                                                     | Set up fingerprint/Enroll fingerprint                       | please verify manager            |
|                                                                     | Add face/Set up face recognition                            |                                  |
|                                                                     | Add palm vein/Set up palm vein recognition/Enroll palm vein |                                  |
|                                                                     | Set up password/Create password                             |                                  |
|                                                                     | Add card/Set up card                                        |                                  |
|                                                                     | Turn up the volume                                          | Volume mid, Volume high          |
|                                                                     | Turn down the volume                                        | Volume mid, Volume low           |
|                                                                     | Connect to network                                          | please verify manager            |
|                                                                     | Set up network                                              |                                  |
|                                                                     | Turn on radar                                               |                                  |
|                                                                     | Turn off radar                                              |                                  |
|                                                                     | Enter the system                                            |                                  |
|                                                                     | Please lock                                                 | 1.locking/2.locked               |
|                                                                     | Quit/Quit                                                   |                                  |

Advanced features

Please click on "Advanced Settings" to configure the left-open/right-open mode, dual-open mode, normally open mode, and child lock modeTamper alarm/ voice recognition.



Left and right opening directions: Set according to the door opening direction.  
Tamper alarm: Prevents violent damage and is activated immediately after installation.  
Child lock: Prevents accidental activation by children.  
Speech recognition: Please refer to the voice navigation table.

configuration parameter

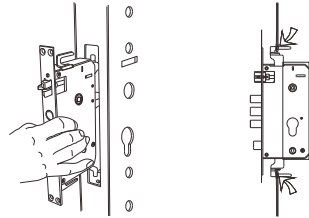
|                      |                                  |
|----------------------|----------------------------------|
| Power input          | DC7.4V                           |
| Under voltage prompt | <DC7.2V                          |
| Charging Voltage     | 5V/2A (TYPE-C)                   |
| Emergency interface  | 5V/2A (TYPE-C)                   |
| Video cameras        | 200W DPS                         |
| Screen               | 845x480                          |
| Face ID              | 50 ID                            |
| sense distancel      | 0.5--1.2 M/H1.2-1.9M             |
| Palm Vein            | 50 ID                            |
| Fingerprint ID       | 50 ID                            |
| Password ID          | 50 ID                            |
| Card ID              | 50 ID (13.56Mhz)                 |
| Administrators       | 3 Group                          |
| User                 | 250 Group(include administrator) |
| Network              | WIFI-2.4G                        |

# INSTALLATION

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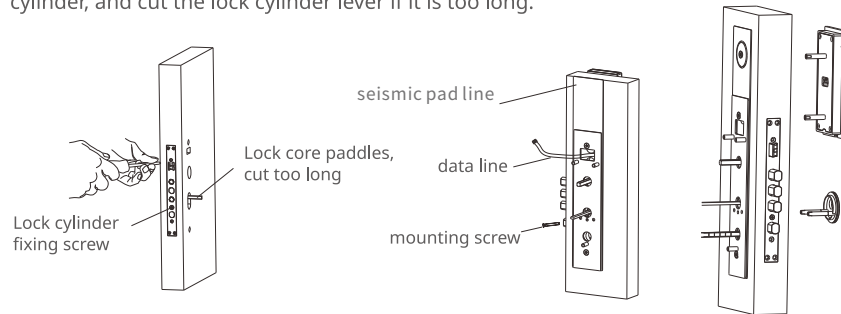
## Installation of lock body

Install the lock body into the lock body slot, with a heaven and earth hook, hook the heaven and earth hook securely.



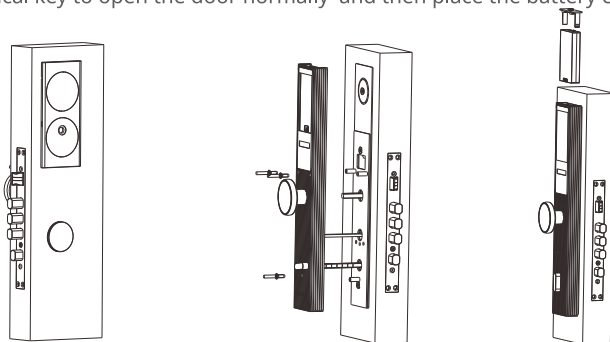
## Install front panel

According to the schematic diagram, press the front panel and rear sealing plate tightly against the storefront. Align and fix firmly, install the lock cylinder, and cut the lock cylinder lever if it is too long.



## Install rear panel

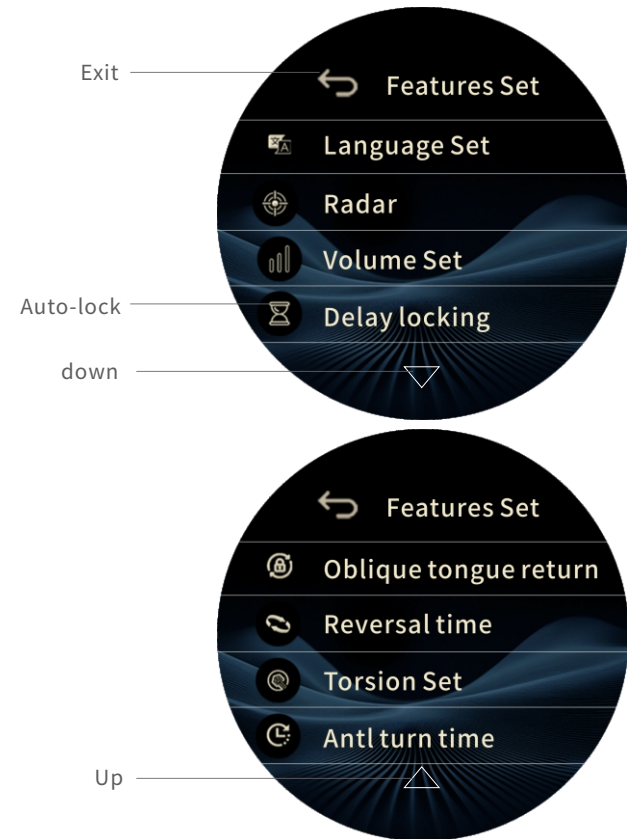
Place the spring square strip in place, cut the safety lever if it is too long, fix the rear panel, and complete the installation and testing. Open the door with your hand, use the mechanical key to open the door normally and then place the battery cover in place.



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## Function Settings

Please click on the function to set language, radar monitoring, volume settings, delayed locking, latch return, reverse time, torque settings, and anti-backset time.



Delayed locking: Off, 10, 15, 20 seconds, set to automatically lock.  
Oblique tongue return: 1000-10000mm, the shorter the time, the faster the return.  
The settings affect the smooth operation of the device. Please have a professional installation technician guide you through the settings.

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## System settings

Please click on "System Settings" to view device information, time settings, function settings, advanced settings, and switch themesRestore factory settings.

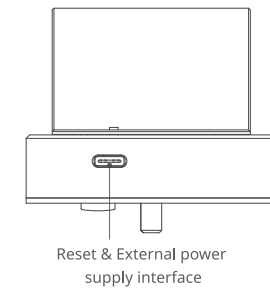


Please click the "System Settings" button and enter the administrator's secret key to access system settings.

# POWER MAINTENANCE

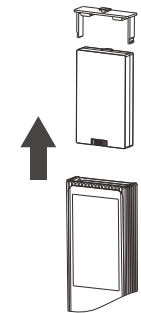
## Emergency Power

When the battery voltage is too low to unlock the door from the outside, you can use a 5V power bank as an emergency power source to supply electricity to the lock. Replace the batteries immediately after unlocking. If the system freezes and cannot be opened from the outside, you may also use a 5V power bank to power the lock. The system will automatically reboot after power is supplied.



## Battery Replacement

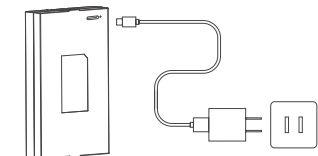
The working power of the door lock is a 4200mA/h Li-polymer battery. The battery compartment is positioned at the top of the interior panel, where you can open the battery cover to remove and replace the batteries as needed.



## Battery recharge

Remove the battery from the door lock and charge it via a charging cable.

- ⚠ Note:1. The warranty period for the Li-polymer battery is 1 year.  
2. The charging voltage is 5V.  
3. When the network condition is unstable, it will accelerate the battery aging.

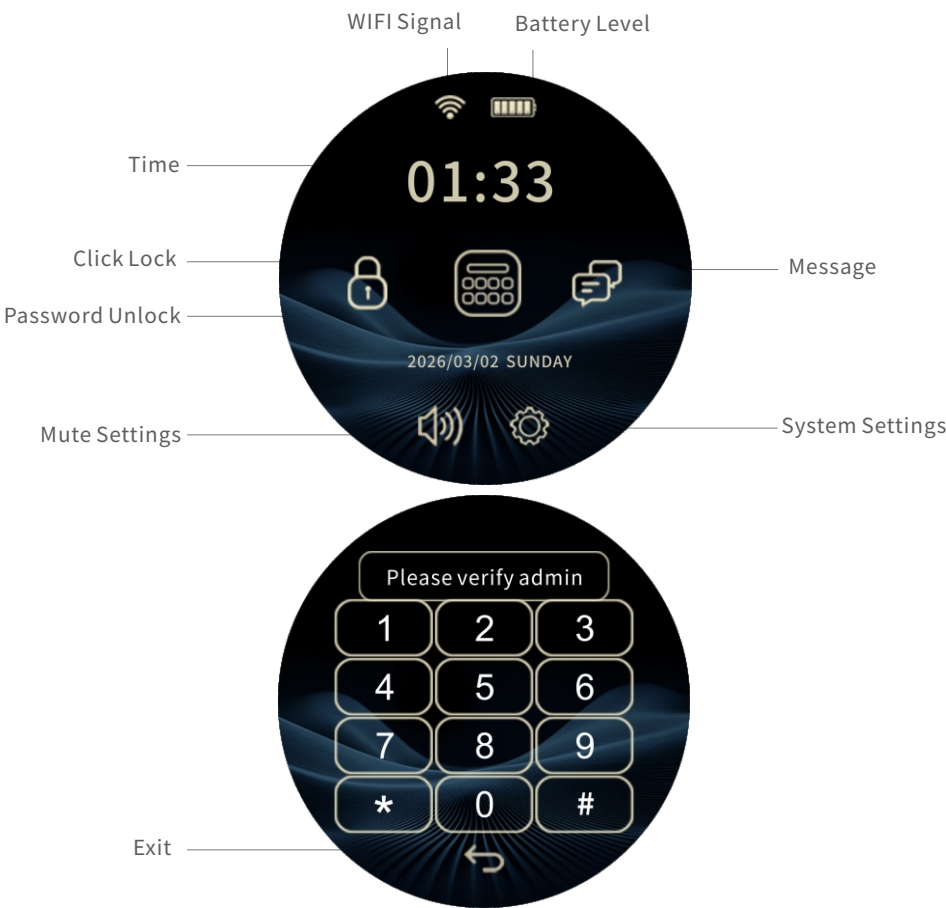


# SETTINGS

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## Home

Please tap the screen. From the homepage, you can perform one-click unlock, password unlock, voice message, mute settings, system settings, and more.

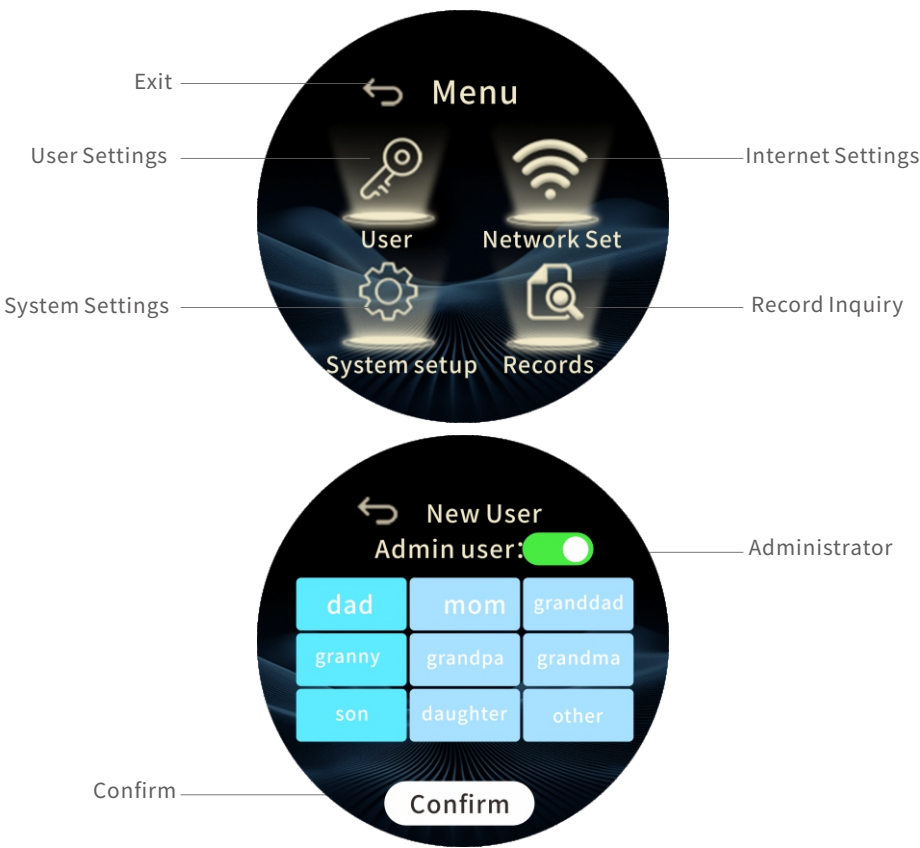


Please click the "System Settings" button and enter the administrator's secret key to access system settings.

Initial management password: 123456.

## User Settings

Please verify the administrator before proceeding with user settings, network settings, system settings, and record queries.



Please click the "User Settings" button, select the administrator's name, and then click "Confirm".

The first user is set as the default administrator, and a maximum of 3 administrators can be set.